

# Plan information

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## Provider directories

If you need help finding a network provider or pharmacy, please visit [kp.org/directory](https://kp.org/directory) to search our online directory (Note: the 2023 directories are available online starting October 15, 2022 in accord with Medicare requirements).

To get a Provider Directory, or Dental Provider Directory or Pharmacy Directory (if applicable), mailed to you, you can call Kaiser Permanente at **1-888-777-5536** (TTY **711**), 7 days a week, 8 a.m. to 8 p.m.

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## Medicare Part D prescription drug formulary

Our formulary lists the Medicare Part D drugs we cover. The formulary may change at any time. You'll be notified when necessary. If you have a question about covered drugs, see our online formulary (Note: the 2023 formulary is available online starting October 15, 2022 in accord with Medicare requirements) at [kp.org/seniorrx](https://kp.org/seniorrx).

To get a formulary mailed to you, you can call Kaiser Permanente at **1-888-777-5536** (TTY **711**), 7 days a week, 8 a.m. to 8 p.m.

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## Evidence of Coverage (EOC)

Your EOC explains how to get medical care and prescription drugs covered through your plan. It explains your rights and responsibilities, what's covered, and what you pay as a Kaiser Permanente member. If you have a question about your coverage, visit [kp.org/eocmasma](https://kp.org/eocmasma) to view your EOC online (Note: the 2023 EOC for Mid-Atlantic States is available online starting October 15, 2022 in accord with Medicare requirements).

To get an EOC mailed to you, you can call Kaiser Permanente at **1-888-777-5536** (TTY **711**), 7 days a week, 8 a.m. to 8 p.m.